



Dolphin Island™ DOLPHIN ENCOUNTER (TA) English VALID ON :30/04/2024 TIMING: 14:00

Customer : Tour East Singapore (1996) Pte Ltd Partners Order # : BMP240426003587

Valid only on the specified date and time stated above. Valid for one guest ONLY

THIS IS YOUR E-TICKET.

PLEASE PROCEED DIRECTLY TO THE ENTRANCE. THIS TICKET IS NON-TRANSFERABLE, NON REFUNDABLE AND VOID IF ALTERED.



HOW TO USE THIS E-TICKET

- 1. SCAN THIS ORIGINAL E-TICKET AT DOLPHIN ISLAND ENTRANCE THIS IS YOUR TICKET FOR ADMISSION INTO DOLPHIN ISLAND. A separate ticket for admission to Adventure Cove Waterpark / S.E.A. Aquarium is required.
- 2. BAG CHECK WILL BE CONDUCTED ON ALL PERSONAL AND/OR HAND CARRY BAGGAGE FOR SAFETY & SECURITY PURPOSES.
- 3. PARTICIPANTS ENTERING FROM ADVENTURE COVE WATERPARK MUST ENTER THE PARK 45 MINUTES BEFORE THE PROGRAMME AND ARRIVE 30 MINUTES PRIOR TO THE PROGRAMME AT THE DOLPHIN ISLAND ENTRANCE. *PARTICIPANTS OF THE 10AM SESSION ARE TO ARRIVE OUTSIDE OF ADVENTURE COVE WATERPARK 30 MINUTES BEFORE THE SESSION STARTS.
- 4. PARTICIPANTS ENTERING FROM S.E.A. AQUARIUM MUST ENTER THE PARK 60 MINUTES BEFORE THE PROGRAMME AND ARRIVE 30 MINUTES PRIOR TO THE PROGRAMME AT THE DOLPHIN ISLAND MEETING POINT IN THE OPEN OCEAN HABITAT ZONE. *PARTICIPANTS OF THE 10AM SESSION ARE TO ARRIVE AT THE MEETING POINT NEAR S.E.A. AQUARIUM GUEST SERVICES BOOTH 30 MINUTES BEFORE THE SESSION STARTS.
- 5. ENTRY TO PROGRAM CLOSES 10 MIN AFTER PROGRAM START TIME. GUESTS WHO ARRIVE LATE WILL BE REJECTED ENTRY.
- 6. LOOSE ARTICLES INCLUDING CELL PHONES, CAMERAS AND JEWELRY NEED TO BE KEPT IN THE LOCKER PROVIDED DURING THE INTERACTION PERIOD.

TERMS AND CONDITIONS:

NOT VALID FOR ADMISSION INTO ANY RESORTS WORLD SENTOSA'S ATTRACTIONS (UNIVERSAL STUDIOS SINGAPORE, S.E.A. AQUARIUM & ADVENTURE COVE WATERPARK), SEPARATE ADMISSION TICKET REQUIRED · VALID FOR ONE (1) GUEST ONLY · TICKETS UTILISED ARE NON-TRANSFERABLE · NOT FOR SALE OR EXCHANGE · NON-REFUNDABLE, EVEN IN CASES OF INCLEMENT WEATHER · VOID IF ALTERED · STRICTLY NO OUTSIDE FOOD OR BEVERAGES PERMITTED · NOT VALID DURING SPECIAL EVENTS · NOT TO BE USED FOR PROMOTIONAL PURPOSES UNLESS APPROVED IN WRITING BY RWS · PARK OPERATING HOURS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE, GUEST MAY VISIT <u>http://www.rwsentosa.com</u> FOR UPDATES PRIOR TO VISIT. ONLY PROGRAMMES AND/OR SERVICES AUTHORIZED BY RWS ARE PERMITTED IN DOLPHIN ISLAND • RWS RESERVES THE RIGHT TO VARY OR AMEND ANY TERMS AND CONDITIONS WITHOUT PRIOR NOTICE · \$20 ADMIN FEE APPLIES TO RESCHEDULING DONE WITHIN 72 HOURS OF PROGRAM DATE/TIME FOR RESERVATIONS OF 1-6PAX · \$20 ADMIN FEE APPLIES TO RESCHEDULING DONE WITHIN 2 WEEKS OF PROGRAM/TIME FOR RESERVATIONS OF 7 PAX AND ABOVE.

CHILDREN BELOW 13 YEARS OLD MUST BE ACCOMPANIED BY A PAYING ADULT PARTICIPANT. (MAXIMUM ACCOMPANYING RATIO IS 3 CHILDREN TO 1 ADULT.) • TO ENSURE AN ENJOYABLE EXPERIENCE, THE GROUP SIZE WILL BE KEPT SMALL. GUESTS WHO COME IN A LARGE GROUP MAY BE SPLIT INTO SEPARATE GROUPS • ALL PROGRAMMES ARE WEATHER PERMITTING AND SUBJECT TO CHANGE • NO PHOTOGRAPHY AND VIDEOGRAPHY. OFFICIAL PHOTOGRAPHERS ARE PROVIDED DURING THE PROGRAM.

Any resale of tickets/vouchers is strictly prohibited unless authorized in writing by RWS. RWS reserves the right to invalidate tickets/vouchers in connection with any fraudulent /unauthorized resale transaction, without refund or other compensation. Tickets/Vouchers only allows for a one (1) - time use only. If it is determined by RWS that there are multiple copies/usages of the ticket, usage of the ticket will be denied. In the event of any dispute, a final decision shall be made based on our electronic record.

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Please note that our attractions are now cash-free. Enjoy contactless payments with your cards or digital wallets.





S.E.A. Aquarium[™] SEAA 1-DAY ADULT (TA) (AGE 13 AND ABOVE) English VALID ON :30/04/2024

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HOW TO USE THIS E-TICKET

- 1. SCAN THIS ORIGINAL E-TICKET AT THE S.E.A. AQUARIUM[™] ENTRANCE This is your ticket for admission into the aquarium.
- 2. PHOTO ID VERIFICATION May be required for verification.
- 3. BAG CHECK WILL BE CONDUCTED ON ALL PERSONAL AND/OR HAND CARRY BAGGAGE FOR SAFETY & SECURITY PURPOSES.

TERMS AND CONDITIONS:

VALID FOR ONE (1) GUEST ONLY • NON-TRANSFERABLE • NOT FOR SALE OR EXCHANGE • NON-REFUNDABLE, EVEN IN CASES OF INCLEMENT WEATHER • VOID IF ALTERED • STRICTLY NO OUTSIDE FOOD OR BEVERAGES PERMITTED • HAND STAMP AND TICKET REQUIRED FOR SAME DAY RE-ENTRY • NOT VALID DURING SPECIAL EVENTS • NOT TO BE USED FOR PROMOTIONAL PURPOSES UNLESS APPROVED IN WRITING BY RWS • PARK OPERATING HOURS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE, GUEST MAY VISIT http://www.rwsentosa.com FOR UPDATES PRIOR TO VISIT • ONLY PROGRAMMES AND/OR SERVICES AUTHORIZED BY RWS ARE PERMITTED IN S.E.A. AQUARIUM™ • RWS RESERVES THE RIGHT TO VARY OR AMEND ANY TERMS AND CONDITIONS WITHOUT PRIOR NOTICE

Ticket(s) will be based on the following age requirement: Child (4-12yrs old), Adult (13yrs old and above).

Any resale of tickets/vouchers is strictly prohibited unless authorized in writing by RWS. RWS reserves the right to invalidate tickets/vouchers in connection with any fraudulent/unauthorized resale transaction, without refund or other compensation. Tickets/Vouchers allow for a one (1) - time use only. If it is determined by RWS that there are multiple copies/usages of the ticket, usage of the ticket will be denied. In the event of any dispute, a final decision shall be made based on our electronic record.

Admissions to the attractions are subject to the individual attraction's rules and regulations, which are available on <u>http://www.rwsentosa.com/attractions-</u> terms or visit the Guest Services for more information.

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