


Dear Sir/Madam,

Please keep a copy of this email attachment with you to enjoy your experience directly at our Island Partners on the day of your visit. Please approach the attraction counters for entry or enquiries.

- Please note that all attractions require a reservation before arrival. Kindly reserve your preferred visit date/timeslot [HERE](#). Depending on capacity limits and/or inclement weather, certain attractions may be temporarily unavailable during your time of visit. Please check the attractions' respective websites for the latest information.
- Skyline Luge Singapore, Resorts World Sentosa (Adventure Cove Waterpark, S.E.A Aquarium & Universal Studios Singapore) guests are required to book a slot [HERE](#) prior to their visit.
- For YachtCruiseSG, iFly, HeadRock VR, Ola Beach Club, Nestopia and Fort Siloso Night Tour, please book your time slot via the reservation link provided in the attraction-specific T&Cs below.

Please contact your Travel Agent for any enquiry.

Best regards.

| Reservation Details   |                                    |                          |
|---|------------------------------------|--------------------------|
| Travel Agent  | TOUR EAST SINGAPORE (1996) PTE LTD |                          |
| Quantity  | 1                                  |                          |
| Items   Validity  | S.E.A. Aquarium Admission - Adult  | 19/01/2024 to 16/07/2024 |
| Status  | Confirmed                          |                          |
| Order ID:   | 8U8CTSFY                           |                          |
| eTicket No:   | 10129DU04H0KSB                     |                          |
| Description   | SEA for prepaid bkg                |                          |
| eTicket   |                                    |                          |
|  |                                    |                          |

This is your proof of purchase.

Important Note:

-eTicket will not be eligible for refund.

-Please note that the expiry date of your eTicket is decided by the earliest expiry date of selected ticket(s).

- Existing Terms & Conditions governing the use of Fun Pass apply.
- Price of Fun Passes excludes island admission and transportation charges.

Enjoy your day!

### **Sentosa Development Corporation**

For enquiries:

Please contact respective Travel Agent

## **Terms & Conditions**

- This ticket is not refundable or exchangeable for cash.
- Please contact your travel agent if the redemption code provided is deemed to be invalid or if you require any changes. Any changes will be subjected to availability.
- There will be no refund for unused printed ticket either in part or full. All printed tickets are non-transferable.
- If more tickets are required at the point of redemption, we recommend that you contact your travel agent or simply purchase them at published rates over at our ticketing counters.
- Tickets are not to be used for touting purpose.
- Sentosa reserves the right to make changes without further notice to information herein.
- Island Admission & Transport charges payable separately.

### **Governing the Use of Tickets:**

1. All guests must present a valid ticket to staff manning the island or attractions` s admission points or the outlet staff to avail the services or products indicated on the tickets.
2. Individual procedures, policies and regulations governing the individual attractions and outlets shall prevail.
3. SDC and the respective attractions and outlets reserve the right to decline and refuse any person(s) the services or products stated on the tickets should it deem or suspect any violation or infringement of the use of ticket.
4. For tickets that include meals at restaurants or outlets, prior reservation is required at the respective restaurants or outlets.
5. It is the sole responsibility of the Sentosa Partner to ensure the usage of the tickets is in accordance with the terms and conditions stated herein and/or that as may be amended, varied or supplemented by SDC and/or its partners.

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## **Resorts World Sentosa Terms & Conditions**

### **IMPORTANT NOTES:**

#### **Reservation process:**

- Reservation is required for all Resorts World Sentosa products (Adventure Cove Waterpark, S.E.A Aquarium, Universal Studios Singapore)
  - Guest visits **Sentosa Reservation portal** (<https://www.sentosa.com.sg/sentosa-reservation>) to book a slot based on QR Code/ Media Code displayed on B2B eticket
  - Guest receives reservation confirmation email upon successful booking
  - Guest presents **Reservation Confirmation email** at RWS ticketing counter for admission & exchange of Galaxy ticket
  - Redemption within 180 days from purchase or by 31 Dec 2024 (for Adventure Watercove Waterpark, Universal Studios Singapore & S.E.A. Aquarium), whichever is earlier.
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