



## THIS IS YOUR E-TICKET

This ticket is non-transferable, non-refundable and void if altered. This ticket is proof of purchase and for admission.

Ticket Type: TA (Adult)  
Order ID: PXQX10677821  
Ticket No.: GYGQ36R43GY  
Valid Till: 1 Mar 2024 → 29 May 2024 (UTC+08:00)  
Agent Name: TOUR EAST SINGAPORE (1996) PTE LTD



## How to use this E-ticket

- VALID FOR ONE(1) GUEST ONLY.**
- PRINT AND PRESENT THIS E-TICKET** - This is your proof of purchase for admission to Flower Dome + Cloud Forest.

## Terms & Conditions

- New visiting guidelines are put in place in accordance with government regulations to safe distancing, personal hygiene and monitoring symptoms when unwell. You may visit Gardens by the Bay website for more information.
- Proof of residency status may be required when entering Attractions for verification.
- This E-ticket is non transferable, non-refundable and void if altered. This E-ticket may not be copied, resold or duplicated and may only be use once.
- Not valid for special events. No outside food and beverages permitted. Visits to both Conservatories must be completed on the same day and re-entry is not allowed.
- Admission to Gardens by the Bay is subjected to Park Rules and Regulations which are displayed at the entrances and/or other appropriate locations of Gardens by the Bay.
- Gardens by the Bay reserves the right to invalidate tickets in connection with any fraudulent/unauthorized transaction, without refund or compensation.
- Gardens by the Bay is not responsible for any unauthorized duplication of this E-ticket and do not assume any liability for any damage or loss guest may incur, whether such damage or loss is caused by our negligence or otherwise. Please refer to your Travel Agent for any issues or clarifications.
- This E-ticket are not to be used for touting purposes. Unauthorized or unlawful resales or attempted resale is grounds for seizure and cancellation without compensation.
- Loss of E-ticket will be solely under the full responsibility of the guest. E-ticket obtained from unauthorized sources may be lost, stolen or counterfeit and if so, are void
- This E-ticket cannot be replaced if lost, stolen, or destroyed and is valid only for the date/period indicated on the E-Ticket.
- Gardens by the Bay may, without prior notice and without refund or compensation or any liability, change the operating hours, close and/or restrict admission to the Conservatories and due to capacity, inclement weather, special events or other reasons.
- Operating hours are from 9.00 am to 8.00 pm. Last admission will be at 7.30 pm. Operating hours may change without prior notice or liability.
- Please note that closure dates apply for all attractions. Please check the attraction's updated closure dates on our website at <https://www.gardensbythebay.com.sg/en/whats-on/announcements/closure-dates.html>.
- For guests who wish to use the Double Conservatories E-ticket on a closure date, please note that there will be no refund or exchange.
- This E-ticket is bought from the reseller named as above and in purchasing tickets to the attractions in Gardens by the Bay from the travel agent or third parties are sold at special rates and may have additional terms and conditions imposed, thus in event of any dispute leading to cancellations/refunds/unavailability of the preferred time slot, Gardens by the Bay is not liable for any miscommunication and please do refer back to the agent named above.
- Gardens by the Bay's other prevailing ticketing, admission, payment and program policies shall apply.