

Dear Sir/Madam,

Please keep a copy of this email attachment with you to enjoy your experience directly at our Island Partners on the day of your visit. Please approach the attraction counters for entry or enquiries.

- Please note that all attractions require a reservation before arrival. Kindly reserve your preferred visit date/timeslot <a href="HERE">HERE</a>. Depending on capacity limits and/or inclement weather, certain attractions may be temporarily unavailable during your time of visit. Please check the attractions' respective websites for the latest information.
- Resorts World Sentosa (Adventure Cove Waterpark, S.E.A Aquarium & Universal Studios Singapore) guests are required to book a slot <u>HERE</u> prior to their visit.
- For Luge, YachtCruiseSG, iFly, HeadRock VR, Ola Beach Club and Nestopia, please book your time slot via the reservation link provided in the attraction-specific T&Cs below.

Please contact your Travel Agent for any enquiry.

Best regards.

| Reservation Details |                                       |                          |  |
|---------------------|---------------------------------------|--------------------------|--|
| Travel Agent        | CEBU AIR TRAVEL & TOURS PTE. LTD.     |                          |  |
| Quantity            | 1                                     |                          |  |
| Items   Validity    | Sentosa Fun Pass 120 (+10 free) Token | 05/04/2023 to 01/10/2023 |  |
| Status              | Confirmed                             |                          |  |
| Order ID:           | DQH5BG99                              |                          |  |
| eTicket No:         | 10129DHX4H3AF1                        |                          |  |
| Description         | Sentosa Fun Pass 120 (+10 free) Token |                          |  |
|                     | eTicket                               |                          |  |



This is your proof of purchase.

## Important Note:

- -eTicket will not be eligible for refund.
- -Please note that the expiry date of your eTicket is decided by the earliest expiry date of selected ticket(s).

- -Existing Terms & Conditions governing the use of Fun Pass apply.
- -Price of Fun Passes excludes island admission and transportation charges.

Enjoy your day!

### **Sentosa Development Corporation**

For enquiries:

Please contact respective Travel Agent

# **Terms & Conditions**

- This ticket is not refundable or exchangeable for cash.
- Please contact your travel agent if the redemption code provided is deemed to be invalid or if you require any changes. Any changes will be subjected to availability.
- There will be no refund for unused printed ticket either in part or full. All printed tickets are non-transferable.
- If more tickets are required at the point of redemption, we recommend that you contact your travel agent or simply purchase them at published rates over at our ticketing counters.
- Tickets are not to be used for touting purpose.
- Sentosa reserves the right to make changes without further notice to information herein.
- Island Admission & Transport charges payable separately.

## **Governing the Use of Tickets:**

- 1. All guests must present a valid ticket to staff manning the island or attractions's admission points or the outlet staff to avail the services or products indicated on the tickets.
- 2. Individual procedures, policies and regulations governing the individual attractions and outlets shall prevail.
- 3. SDC and the respective attractions and outlets reserve the right to decline and refuse any person(s) the services or products stated on the tickets should it deem or suspect any violation or infringement of the use of ticket.
- 4. For tickets that include meals at restaurants or outlets, prior reservation is required at the respective restaurants or outlets.
- 5. It is the sole responsibility of the Sentosa Partner to ensure the usage of the tickets is in accordance with the terms and conditions stated herein and/or that as may be amended, varied or supplemented by SDC and/or its partners.

# **Fun Pass Ticket Terms & Condition**

This ticket is strictly non-refundable and no extension is allowed.

Make an advance reservation for each of the attraction, dining, hotel and spa before visiting to enjoy a seamless experience and to avoid queuing on the island. <a href="https://www.sentosa.com.sg/sentosareservation">https://www.sentosa.com.sg/sentosareservation</a>

To check your Fun Pass token balance, please visit: <a href="https://www.sentosa.com.sg/check-token-balance">https://www.sentosa.com.sg/check-token-balance</a>

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#### **GARDENS BY THE BAY E-TICKET** Avatar: The Experience at Cloud Forest + Flower Dome





#### THIS IS YOUR E-TICKET

This ticket is non-transferable, non-refundable and void if altered. This ticket is proof of purchase and for admission.

Ticket Type: TA Standard (Adult) Order ID: PXQX10JE7L8Y Ticket No.: GY981EL4GX8V

Valid Till: 5 May 2023 → 2 Aug 2023 (UTC+08:00) Agent Name: CEBU AIR TRAVEL & TOURS PTE LTD



#### How to use this E-ticket

- 1. VALID FOR ONE(1) GUEST ONLY.
- 2. PRINT AND PRESENT THIS E-TICKET This is your proof of purchase for admission to Avatar: The Experience at Cloud Forest + Flower Dome.

#### Terms & Conditions

- New visiting guidelines are put in place in accordance with government regulations to safe distancing, personal hygiene and monitoring symptoms when unwell. You may visit Gardens by the Bay website for more information.
- Proof of residency status may be required when entering Attractions for verification.
- This E-ticket is non transferable, non-refundable and void if altered. This E-ticket may not be copied, resold or duplicated and may only be use once.
- Not valid for special events. No outside food and beverages permitted. Visits to both Conservatories must be completed on the same day and re-entry is not allowed.
- Admission to Gardens by the Bay is subjected to Park Rules and Regulations which are displayed at the entrances and/or other appropriate locations of Gardens by the Bav
- Gardens by the Bay reserves the right to invalidate tickets in connection with any fraudulent/unauthorized transaction, without refund or compensation.
- Gardens by the Bay is not responsible for any unauthorized duplication of this E-ticket and do not assume any liability for any damage or loss guest may incur, whether such damage or loss is caused by our negligence or otherwise. Please refer to your Travel Agent for any issues or clarifications.
- This E-ticket are not to be used for touting purposes. Unauthorized or unlawful resales or attempted resale is grounds for seizure and cancellation without compensation.
- Loss of E-ticket will be solely under the full responsibility of the guest. E-ticket obtained from unauthorized sources may be lost, stolen or counterfeit and if so, are void
- This E-ticket cannot be replaced if lost, stolen, or destroyed and is valid only for the date/period indicated on the E-Ticket.
- Gardens by the Bay may, without prior notice and without refund or compensation or any liability, change the operating hours, close and/or restrict admission to the Conservatories and due to capacity, inclement weather, special events or other reasons.
- Operating hours are from 9.00 am to 8.00 pm. Last admission will be at 7.30 pm. Operating hours may change without prior notice or liability.
- Please note that closure dates apply for all attractions. Please check the attraction's updated closure dates on our website at https://www.gardensbythebay.com.sg/en/whats-on/announcements/closure-dates.html.
- For guests who wish to use the Double Conservatories E-ticket on a closure date, please note that there will be no refund or exchange.
- This E-ticket is bought from the reseller named as above and in purchasing tickets to the attractions in Gardens by the Bay from the travel agent or third parties are sold at special rates and may have additional terms and conditions imposed, thus in event of any dispute leading to cancellations/refunds/unavailability of the preferred time slot, Gardens by the Bay is not liable for any miscommunication and please do refer back to the agent named above.
- Gardens by the Bay's other prevailing ticketing, admission, payment and program policies shall apply.



gardensbythebay.com.sg

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Ticket Type: TA Standard (Adult) Order ID: PXQX10JE7L8Y Ticket No.: GY7NYRPE7KJ1

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- For guests who wish to use the Double Conservatories E-ticket on a closure date, please note that there will be no refund or exchange.
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