

Attractions Safe Distancing Measures - Booking Slot Confirmed

RWS Guest Services

Fri 6/3/2022 2:17 PM

To: Linda Gan <lgan@toureast.net>

Universal Studios Singapore
Universal Studios Singapore Reservation
Valid On 08 Jun 2022, Admission from 12:00 PM



Your reservation has been confirmed

Please visit Resorts World Sentosa's [website](#) for latest operating hours.

Confirmation ID: USS386323

1. Mr VIJAY KUMAR VERMA x11A 01135001506540699060

IMPORTANT

Please bring along the confirmation email (print or softcopy) of your advanced reservation together with your valid ticket/Annual or Season Pass of the corresponding park for verification and entry.

SAFETY GUIDELINES

The only thing more important to us than your fun, is your safety. We have enhanced sanitation procedures and implemented additional measures for distancing measures and health screening.

We ask that all Passholders and guests continue to comply with the following:



Keep your mask on



Keep 1m apart



Use the provided hand sanitizers



Adhere to permissible group sizes for social gatherings

Terms and conditions for Reservation System (for entry into the park / programmes / events)

- All guests holding open-dated tickets, and Annual and Season Passholders ("Passholders") are required to make a reservation prior to their intended visit to the Park, for themselves as well as for their accompanying guests (if any), for each intended date and time of visit until further notice.
- Guests and Passholders who do not have reservations which have been confirmed by RWS may be refused entry into the park / programmes / events.
- Dates for entry into the park / programmes / events shall be available for reservation on a first-come-first-served basis and are subject to availability.
- On the date of visit, registered guests and Passholders will need to present the following for verification prior to entry into the park / programmes / select event:
 - A confirmation screenshot or email; and
 - A valid Annual Pass, Season Pass or open-dated ticket showing the ID Number used in the reservation.
- Guests and Passholders will need to be present in person on the date of the visit for which the reservation was made.
- Accompanying guests for whom a reservation has been confirmed must present a valid open-dated ticket, Annual Pass or Season Pass at the point of entry on the date of visit for which the reservation was made.
- Confirmation of the reservation made does not guarantee the availability of admission tickets for accompanying guest(s) on the date of visit for which the reservation was made. Failure to present a valid ticket at the point of entry to park / programmes / events will result in the accompanying guest(s) being denied entry into the Park.

- Confirmed reservations are strictly for use by the registered guests and Passholders for whom a reservation has been confirmed (if any), and are non-transferable.
- Open-dated tickets with ID Numbers that were used to make a reservation but which were not used on the date of visit for which the reservation was made ("No-Shows") will be deemed to have been used. No refunds and/or requests for an extension of the validity of such tickets will be permitted.
- Passholders who have made reservations but who do not show up on the date of visit for which the reservation was made will not be allowed to make another reservation until 3 days after the date of visit for which there was No-Show.
- All guests will need to be present in person on the date and time of the visit which the reservation was made.
- The RWS Attractions Pass Terms and Conditions and other general Terms and Conditions shall apply.
- RWS reserves the right to amend any of these terms and conditions at any time without prior notice.

Additional Terms and Conditions for Supersized Treats:

- Guest are required to present their Triple Thrills Pass with Supersized Treats confirmation email for validation purposes.
- Valid for ONE (1) Supersized Treats experience as per above date.
- Experience is only valid on park operating day and from 12pm till 5pm, in Universal Studios Singapore, KT's Grill (visits from 1 May till 27 May) / Louis Pizza Parlor (visits from 28 May onwards).
- No sharing of High Tea set for child 4 years and above.
- Alcoholic drink is only for guests who are 18 years old & above.
- Valid with Dine-In only, not applicable for takeaway.

Additional Terms and Conditions for Chill Out :

- Guest are required to present their Triple Thrills Pass with Chill Out confirmation email for validation purposes.
- Valid for ONE (1) redemption as per above date.
- Alcoholic drink is only for guests who are 18 years old & above.
- Chill Out is only valid on park operating day during operation hours, in Universal Studios Singapore, KT's Grill Level 2 Private Dining Room.

Additional Terms and Conditions for Celebrity Snapshots :

- Guest are required to present their Triple Thrills Pass with Celebrity Snapshots confirmation email for validation purposes.
- Valid for ONE (1) experience as per above date.
- Celebrity Snapshots is only valid on park operating day, in Universal Studios Singapore, Pantages Theater.
- ONE (1) complimentary 6R photo of Celebrity Snapshots is redeemable at The Dark Room inside Universal Studios Singapore.
- Guest are to arrive 15 mins prior to the Celebrity Snapshot experience.
- Mask wearing is required for Celebrity Snapshots.
- Universal Studios Singapore reserves the right to substitute the photo opportunity with another experience of a similar value in case of unforeseen circumstances.

Need help with your reservation? Contact us [here](#).



Resorts World Sentosa

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